

Production Support Technician at CML Micro

CML Vision – The first-choice semiconductor partner to technology innovators, together transforming how the world communicates.

CML Values – Trust, Respect, Commitment and Creativity.

CML Guiding Principles – Strong business ethics; culture of quality with a sense of urgency; live and breathe the customer experience; a passion for excellence; inspire our people to innovate.

Position Summary

Working within the engineering support team, the engineering support technician will be responsible for setting up machines for product changeovers, servicing equipment, assisting production engineers and process engineers in overcoming engineering challenges, and proactively driving improvements to general processes and health and safety. They will also be responsible for ensuring equipment and machinery conforms to industry and safety standards and requirements as set out by regulations and our insurers.

The person appointed to the role will report to the Engineering Support Manager.

Essential Functions / Key Focus Areas

An experienced production support technician will be assigned to relevant Key focus areas.

- Working within an ISO9001 quality system.
- Equipment modifications to improve specifications, reliability or safety.
- Perform preventative maintenance on production equipment.
- Performing product changeovers on equipment.
- Provide technical support for production.
- Installation of new equipment.
- Identify improvements and update operating procedures/process specifications/documentation within the department.
- Electrostatic discharge (ESD) testing and maintaining associated traceable records.
- Electrical safety testing (PAT) and maintaining associated traceable records.

Qualifications

NVQ, BTEC or equivalent in an engineering discipline.

Essential Experience/Qualities

- Good problem-solving techniques in electromechanical applications.
- Good understanding of Microsoft Excel (including use of various formulae) and Microsoft Word.
- Experience working with hand tools.
- Good time management skills and punctuality.

- Ability to work individually and as a team.
- Ability to manage and organise own workload on a priority basis.
- Constant drive for improvement.

The following would be advantageous but not essential for the role:

- Experience working as a technician or apprentice within a clean manufacturing environment.
- Experience in PAT testing.
- Have an appreciation of Electro-Static Discharge (ESD) and ESD sensitive devices.
- Experience in working to fine geometries/mechanical tolerances of 0.001" (25um).

Critical Competencies for Success

Excellent Communication Skills – Maintains an open flow of two-way communication, exhibiting strong verbal, written and presentation skills, stating expectations clearly and being visible to all stakeholders. Exhibits executive presence in front of both internal and external audiences. Being a good listener is a critical success factor.

Impeccable Integrity – Embodies and practices unquestioned personal and business integrity. Creates an environment of trust and respect by acting with fairness and consistency, keeping commitments and providing rationale for decisions.

Team Player with Maturity – A results-oriented individual who, at the same time, is the consummate team player who can effectively negotiate with others to achieve win-win outcomes. They will be well respected by senior management, peers, and subordinates, and will be secure in their technical and managerial abilities.

Open Minded – A resilient and committed executive with a passion for excellence; a flexible and open operating style; non-political and non-bureaucratic; someone with a natural and effective consultative approach who will gain the trust and respect of individuals at all levels.

Customer Focused – Live and breathe the customer experience by encouraging a culture dedicated to enhancing customer satisfaction and building strong customer relationships.

Location

The position is office based at our headquarters in Langford, near Maldon, Essex, and offers excellent working conditions on a 29-acre parkland site. Due to rural location, own transport is essential.

Salary and Benefits

A competitive salary is offered, depending upon skills and experience.

Additional benefits include:

- Holidays – 25 days plus bank holidays per year

This job description is not exhaustive and is subject to change from time to time to meet the needs of the business

- Pension scheme
- Healthcare scheme
- Death in service
- On-site parking

Application

In the first instance, please forward your CV and covering letter to James Mayle
jmayle@cmlmicro.com

Further information about CML Microcircuits can be found on our website at www.cmlmicro.com